



ANNAPOORANA ENGINEERING COLLEGE

(An Autonomous Institution)

(Approved by AICTE, New Delhi and Affiliated to Anna University, Chennai)
Accredited by NAAC with 'A' Grade & Accredited by NBA (Civil, CSE & EEE)

2(f) & 12(B) Status as per UGC Act 1956

ISO 9001:2015 Certified Institution

NH-47, Sankari Main Road, Periyaseeragapadi, Salem-636308, Tamil Nadu.

www.aecsalem.edu.in



2c

AEC/GRC/2022-2023/05

Date: 19.05.2023

CIRCULAR

A Complaints and Grievance Redressal committee meeting is arranged on 23.05.2023 at board room at 11.20 a.m. All the members are informed to attend the meeting.

AGENDA

- Welcome note
- Discussion on the grievance collected during the period
- Submitting the grievance to the concerned department
- Discussion on the action to be taken

PRINCIPAL

PRINCIPAL

**Annappoorana Engineering College,
Autonomous**

**NH-47, Sankari Main Road,
Periya Seeraganadi, Salem-636 3008.**

Copy To

- Principal
- All members Complaints and Grievance Redressal committee
- Notice board



ANNAPOORANA ENGINEERING COLLEGE

(An Autonomous Institution)

(Approved by AICTE, New Delhi and Affiliated to Anna University, Chennai)
Accredited by NAAC with 'A' Grade & Accredited by NBA (Civil, CSE & EEE)

2(f) & 12(B) Status as per UGC Act 1956

ISO 9001:2015 Certified Institution

NH-47, Sankari Main Road, Periyaseeragapadi, Salem-636308, Tamil Nadu.

www.aecsalem.edu.in



24.05.2023

Minutes of meeting of complaints and Grievance redressal committee conducted on
23.05.2023

S.NO	Grievance discussed	Responsibility	Target date
1	RO water tastes differently in first floor	Floor Supervisor	25.05.2023
2	Foul smell noticed in ground floor rest rooms	Floor Supervisor	25.05.2023


PRINCIPAL

PRINCIPAL
Annapoorana Engineering College,
Autonomous
NH-47, Sankari Main Road,
Periya Seeraganadi, Salem-636 3008.



ANNAPOORANA ENGINEERING COLLEGE

(An Autonomous Institution)

(Approved by AICTE, New Delhi and Affiliated to Anna University, Chennai)
Accredited by NAAC with 'A' Grade & Accredited by NBA (Civil, CSE & EEE)

2(f) & 12(B) Status as per UGC Act 1956

ISO 9001:2015 Certified Institution

NH-47, Sankari Main Road, Periyaseeragapadi, Salem-636308, Tamil Nadu.

www.aecsalem.edu.in



30.05.2023

Action taken in complaints and Grievance redressal committee conducted on 23.05.2023

S.NO	Grievance discussed	Action taken
1	RO water tastes differently in first floor	RO technicians arranged by supervisor. Filter was changed on 24.05.2023
2	Foul smell noticed in ground floor rest rooms	Apart from usual slot of cleaning, additionally one more slot introduced

PRINCIPAL

PRINCIPAL

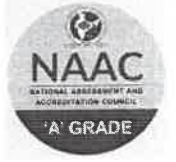
**Annappoorana Engineering College,
Autonomous
NH-47, Sankari Main Road,
Periya Seeraganadi, Salem-636 3008.**



ANNAPOORANA ENGINEERING COLLEGE

(An Autonomous Institution)

(Approved by AICTE, New Delhi and Affiliated to Anna University, Chennai)
NAAC 'A' Grade Accredited Institution, 2(f) & 12(B) Status as per UGC Act 1956
ISO 9001:2015 Certified Institution, NBA Accredited for (Civil, CSE, EEE)
NH-47, Sankari Main Road, Periyaseeragapadi, Salem-636308, Tamil Nadu.
www.aecsaalem.edu.in



AEC/GRC/2022-2023/04

Date: 06.02.2023

CIRCULAR

A Complaints and Grievance Redressal committee meeting is arranged on 09.02.2023 at board room at 10.45 a.m. All the members are informed to attend the meeting.

AGENDA

- Welcome note
- Discussion on the grievance collected during the period
- Submitting the grievance to the concerned department
- Discussion on the action to be taken

Copy To

- Principal
- All members Complaints and Grievance Redressal committee
- Notice board

PRINCIPAL
PRINCIPAL

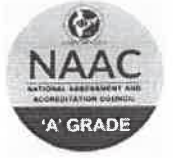
Annappoorana Engineering College,
Autonomous
NH-47, Sankari Main Road,
Periya Seeragapadi, Salem-636 3008.



ANNAPOORANA ENGINEERING COLLEGE

(An Autonomous Institution)

(Approved by AICTE, New Delhi and Affiliated to Anna University, Chennai)
NAAC 'A' Grade Accredited Institution, 2(f) & 12(B) Status as per UGC Act 1956
ISO 9001:2015 Certified Institution, NBA Accredited for (Civil, CSE, EEE)
NH-47, Sankari Main Road, Periyaseeragapadi, Salem-636308, Tamil Nadu.
www.aecsale.edu.in



14.02.2023

Minutes of meeting of complaints and Grievance redressal committee conducted
on 09.02.2023

S.NO	Grievance discussed	Responsibility	Target date
1	Study timing change requested by students	Warden & Director Academics	Before 20.02.2023
2	Increase in timing requested by students for reference/Journal sections	Librarian	Before 20.02.2023


PRINCIPAL

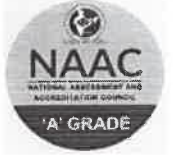
PRINCIPAL
Annapoorana Engineering College,
Autonomous
NH-47, Sankari Main Road,
Periya Seeragapadi, Salem-636 3008.



ANNAPOORANA ENGINEERING COLLEGE

(An Autonomous Institution)

(Approved by AICTE, New Delhi and Affiliated to Anna University, Chennai)
NAAC 'A' Grade Accredited Institution, 2(f) & 12(B) Status as per UGC Act 1956
ISO 9001:2015 Certified Institution, NBA Accredited for (Civil, CSE, EEE)
NH-47, Sankari Main Road, Periyaseeragapadi, Salem-636308, Tamil Nadu.
www.aecsaalem.edu.in



16.02.2023

Action taken in complaints and Grievance redressal committee conducted on
09.02.2023

S.NO	Grievance discussed	Action taken
1	Study timing change requested by students	One hour delay in slot was proposed (6.30 p.m)
2	Increase in timing requested by students for reference/Journal sections	Extra slot of one hour will be given(Working days: 8.30 a.m-9.30 a.m)

PRINCIPAL

PRINCIPAL

Annappoorana Engineering College,
Autonomous
NH-47, Sankari Main Road,
Periya Seeragapadi, Salem-636 3008



ANNAPOORANA ENGINEERING COLLEGE

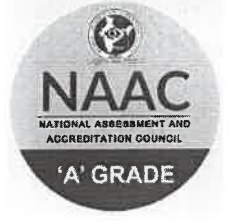
(Approved by AICTE, New Delhi & Affiliated to Anna University, Chennai)

Accredited by NAAC with "A" Grade

Recognized by UGC with 2(f) & 12(B) and ISO 9001:2015 Certified Institution

NH-47, Sankari Main Road, Periyaseeragapadi, Salem-636308, Tamil Nadu.

www.aecsaalem.edu.in



AEC/GRC/2022-2023/01

Date: 06.07.2022

CIRCULAR

A Complaints and Grievance Redressal committee formation meeting is arranged on 08.07.2022 in board room at 3 p.m.

AGENDA

- Welcome note
- Formation of members for Complaints and Grievance Redressal committee


PRINCIPAL

PRINCIPAL
ANNAPOORANA ENGINEERING COLLEGE
PERIYA SEERAGAPADI ROAD
SALEM-636 308

Copy To

- Principal
- All members Complaints and Grievance Redressal committee
- Notice board



ANNAPOORANA ENGINEERING COLLEGE

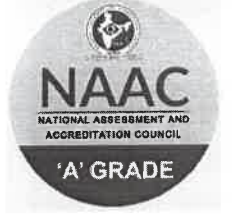
(Approved by AICTE, New Delhi & Affiliated to Anna University, Chennai)

Accredited by NAAC with "A" Grade

Recognized by UGC with 2(f) & 12(B) and ISO 9001:2015 Certified Institution

NH-47, Sankari Main Road, Periyaseeragapadi, Salem-636308, Tamil Nadu.

www.aecsale.edu.in



12.07.2022

Minutes of Compliant and Grievance Redressal Committee

Meeting Agenda: Formation of Compliant and Grievance Redressal Committee

Meeting Schedule: 08.07.2022, 3 p.m

Convened by Dr.A.Anbuchejian, Principal

1. The meeting started with welcome note by Dr.A.Anbuchejian, Principal.
2. Compliant and Grievance Redressal Committee was formed and the members were introduced.
3. Prof.R.S.Gandhimathi, Civil Engineering was appointed as Chairperson.
4. Mrs.Juliet Daisy Rani, Teacher and Lion member was appointed as External member.
5. Dr.S.Subhashini, was appointed as Internal member.

The following are approved members of Compliant and Grievance Redressal Committee

S.No	Name	Category	Present Designation
1.	Prof.R.S.Gandhimathi	Chairperson	ASP/Civil
2.	Mrs.Juliet Daisy Rani	External Member	Teacher and Lion member
3.	Dr.S.Subhashini	Internal Member	Director-Academics

PRINCIPAL

PRINCIPAL

ANNAPOORANA ENGINEERING COLLEGE,
PERIYA SEERA GAPADI ROAD,
SALEM-636 308



ANNAPOORANA ENGINEERING COLLEGE

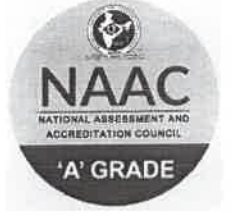
(Approved by AICTE, New Delhi & Affiliated to Anna University, Chennai)

Accredited by NAAC with "A" Grade

Recognized by UGC with 2(f) & 12(B) and ISO 9001:2015 Certified Institution

NH-47, Sankari Main Road, Periyaseeragapadi, Salem-636308, Tamil Nadu.

www.aecsalem.edu.in



AEC/GRC/2022-2023/02

Date: 22.08.2022

CIRCULAR

A Complaints and Grievance Redressal committee meeting is arranged on 26.08.2022 at board room at 1 p.m. All the members are informed to attend the meeting.

AGENDA

- Welcome note
- Discussion on the grievance collected during the period
- Submitting the grievance to the concerned department
- Discussion on the action to be taken

Copy To

- Principal
- All members Complaints and Grievance Redressal committee
- Notice board



PRINCIPAL

PRINCIPAL

ANNAPOORANA ENGINEERING COLLEGE
PERIYA SEERA GONDALA STREET
SALEM-636 308



ANNAPOORANA ENGINEERING COLLEGE

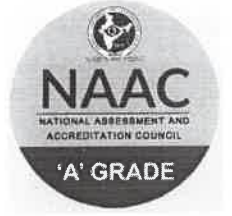
(Approved by AICTE, New Delhi & Affiliated to Anna University, Chennai)

Accredited by NAAC with "A" Grade

Recognized by UGC with 2(f) & 12(B) and ISO 9001:2015 Certified Institution

NH-47, Sankari Main Road, Periyaseeragapadi, Salem-636308, Tamil Nadu.

www.aecsaalem.edu.in



29.08.2022

Minutes of meeting of complaints and Grievance redressal committee conducted on 26.08.2022.

S.NO	Grievance discussed	Responsibility	Target date
		NIL	

PRINCIPAL

PRINCIPAL

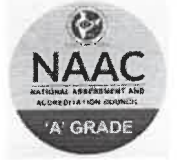
ANNAPOORANA ENGINEERING COLLEGE
PERIYA SEERAGAPADI ROAD
SALEM-636 308



ANNAPOORANA ENGINEERING COLLEGE

(An Autonomous Institution)

(Approved by AICTE, New Delhi and Affiliated to Anna University, Chennai)
NAAC 'A' Grade Accredited Institution, 2(f) & 12(B) Status as per UGC Act 1956
ISO 9001:2015 Certified Institution, NBA Accredited for (Civil, CSE, EEE)
NH-47, Sankari Main Road, Periyaseeragapadi, Salem-636308, Tamil Nadu.
www.aecsalem.edu.in



AEC/GRC/2022-2023/03

Date: 14.11.2022

CIRCULAR

A Complaints and Grievance Redressal committee meeting is arranged on 18.11.2022 at board room at 3 p.m. All the members are informed to attend the meeting.

AGENDA

- Welcome note
- Discussion on the grievance collected during the period
- Submitting the grievance to the concerned department
- Discussion on the action to be taken

Copy To

- Principal
- All members Complaints and Grievance Redressal committee
- Notice board

PRINCIPAL

PRINCIPAL

Annapoorana Engineering College,
Autonomous
NH-47, Sankari Main Road,
Periya Seeragapadi, Salem-636 3008.



ANNAPOORANA ENGINEERING COLLEGE

(An Autonomous Institution)

(Approved by AICTE, New Delhi and Affiliated to Anna University, Chennai)
NAAC 'A' Grade Accredited Institution, 2(f) & 12(B) Status as per UGC Act 1956
ISO 9001:2015 Certified Institution, NBA Accredited for (Civil, CSE, EEE)
NH-47, Sankari Main Road, Periyaseeragapadi, Salem-636308, Tamil Nadu.
www.aecsale.edu.in



21.11.2022

Minutes of meeting of complaints and Grievance redressal committee conducted
on 18.11.2022

S.NO	Grievance discussed	Responsibility	Target date
1	Extra water doctor needed	Director- Administration	Before Dec 2022

PRINCIPAL

PRINCIPAL

Annapoorana Engineering College,
Autonomous
NH-47, Sankari Main Road,
Periya Seeragapadi, Salem-636 3008.



ANNAPOORANA ENGINEERING COLLEGE

(An Autonomous Institution)

(Approved by AICTE, New Delhi and Affiliated to Anna University, Chennai)
NAAC 'A' Grade Accredited Institution, 2(f) & 12(B) Status as per UGC Act 1956
ISO 9001:2015 Certified Institution, NBA Accredited for (Civil, CSE, EEE)
NH-47, Sankari Main Road, Periyaseeragapadi, Salem-636308, Tamil Nadu.
www.aecsale.edu.in



28.12.2022

Action taken in complaints and Grievance redressal committee conducted on
18.11.2022

S.NO	Grievance discussed	Action taken
1	Extra water doctor needed	Extra water doctor placed at each floor

PRINCIPAL

PRINCIPAL

Annapoorana Engineering College,
Autonomous
NH-47, Sankari Main Road,
Periya Seeragapadi, Salem-636 3008.



ANNAPOORANA ENGINEERING COLLEGE

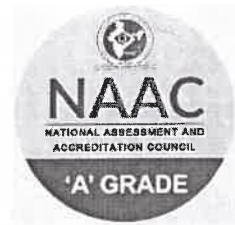
(Approved by AICTE, New Delhi & Affiliated to Anna University, Chennai)

Accredited by NAAC with "A" Grade

Recognized by UGC with 2(f) & 12(B) and ISO 9001:2015 Certified Institution

NH-47, Sankari Main Road, Periyaseeragapadi, Salem-636308, Tamil Nadu.

www.aecsale.edu.in



10.07.2021

Minutes of Compliers and Grievance Redressal Committee

Meeting Agenda: Formation of Compliers and Grievance Redressal Committee

Meeting Schedule: 09.07.2021, 10.45 a.m

Convened by Dr.A.Anbuchejian, Principal

1. The meeting started with welcome note by Dr.A.Anbuchejian, Principal.
2. Compliers and Grievance Redressal Committee was formed and the members were introduced.
3. Prof.R.S.Gandhimathi, Civil Engineering was appointed as Chairperson.
4. Mrs.Juliet Daisy Rani, Teacher and Lion member was appointed as External member.
5. Dr.S.Subhashini, was appointed as Internal member.

The following are approved members of Compliers and Grievance Redressal Committee

S.No	Name	Category	Present Designation
1.	Prof.R.S.Gandhimathi	Chairperson	ASP/Civil
2.	Mrs.Juliet Daisy Rani	External Member	Teacher and Lion member
3.	Dr.S.Subhashini	Internal Member	Director-Academics


PRINCIPAL

PRINCIPAL
ANNAPOORANA ENGINEERING COLLEGE,
PERIYA SEERAGAPADI (P.O),
SALEM-636 308.